



PRIVACY POLICY (Customers and Suppliers)

In accordance with the principles of the Federal Law on Protection of Personal Data in possession of individuals, Henco Global S.A. de C.V., with address Roble N° 668-A, Col. Urdiales, Monterrey Nuevo León, C.P. 64430, and as responsible for the treatment of your personal data, understands that the information of our customers and suppliers has to be treated as strictly confidential.

Personal data protection:

HENCO will maintain strict protection mechanisms to ensure the security, integrity, privacy and confidentiality of the information gathered.

Personal Data Treatment:

Your personal data will be used only for evaluation as a potential client and subsequently for the operation and registration of services that have been contracted with us to provide, where appropriate, other logistics services deemed by HENCO that are of interest as well as to evaluate the quality of the service offered. HENCO, must treat your personal data to comply with the applicable legal provisions on prevention and detection of acts, omissions or operations that could promote, provide aid, assistance or cooperation of any kind for the Commission of Offences provided in the articles 139 or 148 Bis of the Federal Penal Code or which can be collocated in the cases of article 400 Bis of the same code.

Personal data:

For the purposes outlined in this Privacy Notice, we may collect your personal data when you provide said information directly through our executives and through other sources that are permitted by law.

We handle the following personal data: Full name, address, date and place of birth, occupation, profession, activity or line of business, phone, email, CURP, RFC, trade references, personal copy of an official identification, and the name of people who can sign the contract and confirm operations.

Financial, Assets and Sensitive Personal Data:

For purposes of this Privacy Policy, Financial and Property Data will be treated such as those relating to its financial statements, income, debt, articles of incorporation and document properties and stock shares.

For the treatment of the Personal Financial and Property Data, we need your expressed consent, in accordance with Article 8 of the Federal Law on Protection of Personal Data held by Private Parties, so we request that you indicate whether conscious or not.

Yes I consent, I do not consent that my Personal Financial and Property Data, are treated in accordance with the terms and conditions of this Privacy Notice.

Name, signature of the owner or legal representative and date.

Practice of Rights ARCO (access, rectification, cancelation or opposition)

You have the right to access, rectify, cancel, oppose and revoke consent given for the treatment of your personal data.

- **Access:** You can choose how to communicate with us either by telephone or by writing directly to info@henco.com.mx in order to know if the company counts with your personal data.
- **Rectification:** You may ask any modification of your data, in case we have any information wrongly registered.
- **Cancellation:** You can ask to cancel or un-enroll your data as long as there is a reason to justify such action and there is no pending obligation to be cover with the company.
- **Opposition:** If you do not have relationship or liability with us and decide not to hire any of our services, you can make use of this right of not sharing any data.

The mechanism to exercise such rights is through completing the application that will be deliver to you at Roble N° 668-A, Col. Urdiales, Monterrey Nuevo León, C.P. 64430, or any of our branches, whose information can be found at <http://henco.com.mx/en/contact-us.html>

Your request must be accompanied by official documents (Official ID, passport or professional certificate) proving your identity or, Company legal representative data; email or phone to communicate a response to your request. Also, it must contain a clear and precise description of the personal data of those seeking to exercise any of these rights, besides of any information that could facilitates the location of personal data. Within a maximum period of 20 business days, we will inform you about the status of your application to the email of phone we have been indicated. For more information, please contact the Personal Committee to the email: info@henco.com.mx

Transfer of Personal Data:

We are committed to not transfer your personal information to third parties without your consent, except as provided in Article 37 of the Federal Law on Protection of Personal Data held by Private Parties, and according with other applicable laws, in order to make this transfer in the terms required by law.

Privacy Notice's updates:

We reserve the right to make changes or updates to this Privacy Notice at any time attending legislative features, internal policies, and new requirements for providing our services and according to market practices. These modifications will be available through our Personal Data Committee located at the above address and may also be found on the following website: <http://www.henco.com.mx>

The last update of this Privacy Notice: September 27th, 2016.